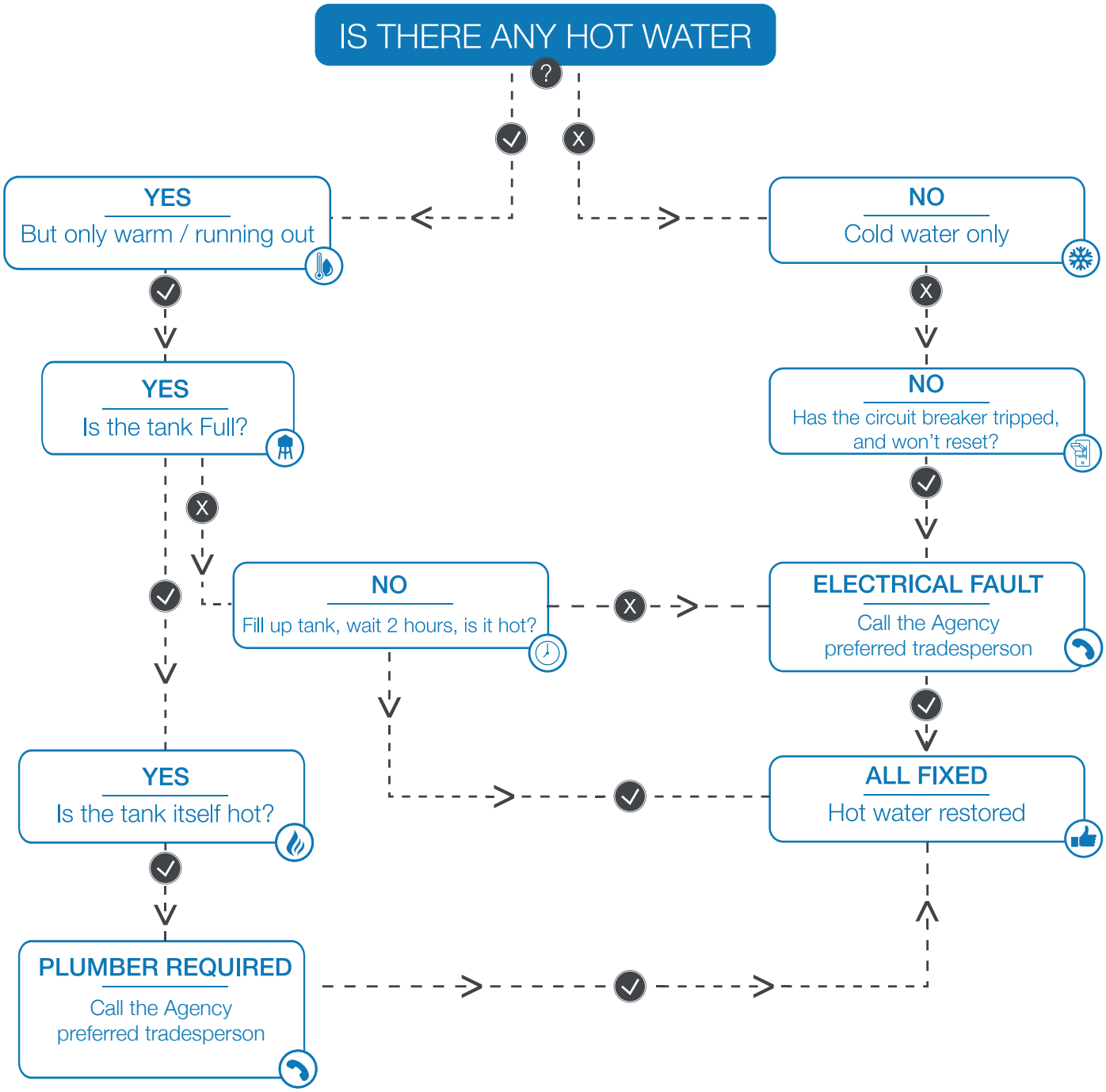HOT WATER TROUBLESHOOTING GUIDE